

Quicken FAQs

1. What's the difference between **Web Connect** and **Express Web Connect**?
 - a. If you download a file from online banking to import into Quicken, you are using **Web Connect**.
 - b. If you use your login credentials within Quicken to automatically import transaction from Bank of Little Rock, you are using **Express Web Connect**.
2. I have duplicate transactions in my account register.
<https://www.quicken.com/support/quicken-downloads-transactions-which-are-duplicates-existing-register-entries>
3. How do I edit and delete downloaded investment transactions?
<https://www.quicken.com/support/how-do-i-edit-and-delete-downloaded-investment-transactions>
4. How do I void or delete a transaction in my account register?
<https://www.quicken.com/support/how-do-i-void-or-delete-transaction>
5. I'm being prompted to create a new account instead of using an existing account for Online Services after I completed reactivation?
<https://www.quicken.com/support/prompted-create-new-account-instead-using-existing-account-online-services>
6. How do I hide an account?
<https://www.quicken.com/support/how-do-i-hide-or-close-account>
7. How do I delete an account?
<https://www.quicken.com/support/how-do-i-delete-account>
8. My transactions go into the wrong account after I download them.
<https://www.quicken.com/support/transactions-go-wrong-account-after-downloading-them>

Quickbooks FAQs

1. What's the difference between **Web Connect** and **Express Web Connect**?
 - a. If you download a file from online banking to import into Quickbooks, you are using Web Connect.
 - b. If you use your login credentials within Quickbooks to automatically import transaction from Bank of Little Rock, you are using Express Web Connect

2. How do I show hidden (inactive) entries in a list?
http://support.quickbooks.intuit.com/support/pages/inproducthelp/core/qb2k12/contentpackage/core/lists/task_list_restore.html?family=pro

3. How do I hide an account (or subaccount)?
http://support.quickbooks.intuit.com/support/pages/inproducthelp/core/qb2k12/contentpackage/core/chart_of_accounts/task_account_inactive.html?family=pro