

Menu Options

You can either use your touchtone telephone to select the menu number or simply speak the number to activate voice recognition.

Press 1 or say Accounts
Press 2 or say Funds Transfer
Press 3 or say Loan Information
Press 4 or say Lost Stolen**
Press 5 or say More Options
Press 9 or say Main Menu
Press # for Previous Menu
Press * to Repeat

**If you select Lost Stolen, you will automatically be transferred.

If during a call the system fails two (2) **consecutive** times to recognize a voice command, it will switch to Touch-tone mode.

If during a call the system fails five (5) times **overall** to recognize a voice command, it will switch to Touch-tone mode.



Call Anytime!

37-MONEY (501.376.6639)

OR

1.888.653.9560



MEMBER FDIC

200 N State Street
Little Rock, AR 72201
501.376.0800

E-mail: info@bankoflittlerock.com

www.bankoflittlerock.com

not near a
branch?

Money Line Telephone Banking System



All Day / All Night
24 hour phone banking

37-MONEY (501.376.6639)

OR

1.888.653.9560

Money Line Telephone Banking

In this age of anytime- anywhere service, busy customers have come to expect access to their account even when they are not in front of a computer or near a branch.



Bank of Little Rock's Telephone Banking system provides a natural and intuitive customer experience. It can handle both touch-tone and voice

commands. After listening to a greeting message, you may select the service you wish to access by either a spoken command or touch-tone entry on the keypad.

At Bank of Little Rock, we are committed to protecting your financial interests with secure technology. We encourage you to monitor your accounts on a regular basis – this is a very effective way to detect fraud!

Available Services

- **Check your account balance**
 - Checking
 - Savings
 - Loans
 - CD
 - IRA
- **Recent Activity**
- **Transaction History**
- **Interest Information**
- **Transfer funds**
- **Report lost/stolen card**

The maximum number of transactions that can be reviewed is 50 or the last six months, whichever is less. The system plays back five transactions at a time, most recent transactions first.



First Call Account Verification

The first time you call our new system, you will be prompted to verify your identity. Please be advised the system will ask for your account number, your social security number and your date of birth. If the validation is successful, you will be prompted to create a 6-digit PIN that you will use for future calls. If we cannot verify you with the data on file after three attempts, you will be transferred to speak with a live agent.

Once your application has been accepted, you may set your new 6 digit PIN and begin using the system. Please be aware that account history may not be available upon acceptance. Account history will begin the day of acceptance, if you are not enrolled in our Online Banking service.

Call locally 37-MONEY

(501.376.6639) OR

toll-free 1.888.653.9560